Ref. 26/058

Project and/or research field (*línia recerca oficial*):

Area: Infraestructure

Group: Information Technology, Communications and Cybersecurity Department

Group leader: Victor Senero

PI:

S1 – IT Technician

Description:

At IREC – Institut de Recerca Energía de Catalunya, we are looking for an IT Support Technician to join our IT department located in Barcelona, Sant Andreu de Besòs.

You will be part of a team of four people where you will have the opportunity to grow in your professional career by acquiring knowledge and managing environments/technologies in:

- Microinformatics
- Systems administration (Windows XP, 7, 10, 11, Windows Server, Linux)
- Managing virtual environments with VSphere, ESXI, PROXMOX
- Administration of Firewalls, switches, and Fortinet Access Points

We will design a career plan tailored to the needs of the center, while also considering your motivations and professional perspective.

If you are a curious person, eager to learn, bring new ideas to the team, have good communication skills, and enjoy interacting with users, don't hesitate, we are looking for you.

Qualifications and experience required:

Essential:

- Advanced Vocational Training (CFGS) in Networked Computer Systems Administration or similar.
- At least 10 years of experience in user support, both in-person and remotely
- Experience performing the duties of an IT systems technician and help desk specialist, such as joining computers to the domain, user management, application installation, troubleshooting user computer issues, managing computer inventory, and tracking tickets in the Jira Service Management tool.
- Administration and implementation of systems (Windows XP, 7, 10, 11, Windows Server, Linux).
- Administration and implementation of virtual environments with VSphere, ESXI, PROXMOX.
- Security incident resolution and monitoring in the EDR solution.
- Administrative tasks related to the control of loaned materials and signing internal documentation
- Conversational and written proficiency in English, Catalan, and Spanish
- Be in possession of a 33% disability certificate

Preferred:

- Knowledge of Microsoft Azure and Microsoft 365
- Management of security policies, creation of rules, VLANs, updates of Fortinet Firewalls, switches, access points, and control in FortiManager

Personal skills:

- Stress management skills
- Pleasant personality when interacting with users
- Reasoning skills for incident resolution
- Eagerness to learn

Required documents:

Applicants must submit the following documents by email to irecjobs@irec.cat; vsenero@irec.cat . indicating 2026/58 at the title subject of the email.

Reference:

- Curriculum Vitae, specifying the completed degree and any relevant professional experience.
- Motivation letter.

Offer of job position:

Salaries will be paid in accordance with IREC's salary policy, depending on the candidate's qualification and professional experience.